

YOUTH SUPPORT SUPERVISOR
YOUTH-BASED NON-PROFIT ORGANIZATION
MISSISSAUGA | FULL TIME

Build. Explore. Influence. Shape. Support. Initiate.

Our client, a growing community-based organization, provides residential and outreach support for homeless youth in the Peel Region.

This leading organization is recognized in the community for their commitment to providing youth in need with a safe environment and access to services to help them achieve independence and foster growth.

We are partnering with this organization in search of a compassionate and hands-on leader to fulfill the role of Youth Support Supervisor.

THE ROLE OVERVIEW:

The Youth Support Supervisor is responsible for the day-to-day shift organization of the residential facility and provides leadership and supervision to front-line youth workers, volunteers, and students. The individual will work collaboratively with youth and staff to develop a comprehensive case plan that provides solutions for housing barriers.

THE KEY FOCUS:

- Provide a positive and safe environment for youth accessing the residence.
- Lead and support in the development and implementation of comprehensive case plans, designed to concentrate on obstacles preventing success in housing as well as promoting long term stability.
- Support youth through the social assistance process, including:
 - Meeting with youth and the Ontario Works Worker before, during and/or after the Ontario Works interview.
 - Act as a resource to help youth to understand the eligibility criteria for Ontario Works funding and help to obtain information and documentation required by the O/W Worker.
- Build professional relationships with other community service agencies to ensure success you needs are being met, promoting a continuum of care model of support.
- Oversee front line staff by providing direction, input and feedback, conducting performance appraisals, determining training needs, and providing support as required.



- Facilitate weekly team meetings to review case plans and provide program updates.
- Compile statistical information and prepares monthly reports for reporting and program meetings.
- Implement policies, procedures and practices of the organization.
- Provides on-call support, which includes problem solving, consultation, guidance and feedback.
- Coordinate the student placement program.
- Participate on committees and tables as a representative of the organization and be a voice for youth.

QUALIFICATIONS & SKILLSET:

- Degree or Diploma in Social Services or related field or equivalent combination of education and/or experience.
- 2-4 years of supervisory experience working within the social service sector, preferably with a focus on youth homelessness.
- Knowledge of resources within the Region of Peel, specifically for youth.
- Experience addressing the needs of homeless clients, including making referrals to community agencies.
- Working knowledge of applicable legislation, such as the Ontario Works Act and Ontario Disability Support Program, Youth Criminal Justice Act, and the Mental Health Act.
- Ability to work as a team member in a dynamic, complex environment and organize time and workload effectively.
- Effective written and verbal communication skills.
- Ability to take direction coupled with a demonstrated capacity to take initiative and lead.
- Effective problem solving and crisis resolution skills.
- Experience with on-call responsibilities, an asset.
- Valid CPI/ UMAB certification.

This is an amazing opportunity for highly engaged professional who is motivated to support a community-driven organization. Please contact Krista at krista@podgroup.ca for further information – we welcome an exploratory discussion with all those that have an interest and present their resume. For additional information, please visit www.podgroup.ca.

